



Specialized Transportation Form Guide

Tips on How to Use the New Form



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Getting Started

The Specialized Transportation Form is going to be used as a one-stop shop for all Medical Override needs. If you need an alternate Mode of Medical transport, Need Closest Provider Certification or a Companion Override, please use this form as explained below.

How to Use the Form

For a **Medically Appropriate Mode Override** — please fill out, **1. Name, 2. MID, 3. Date of Birth,** and **4. The Transportation Needs Section**, selecting which mode they need and the medical reason as to why they cannot use Mileage Reimbursement or Public Transportation for medical appointments.

PATIENT INFORMATION		
Please check the below boxes that apply to the requested transport type: <input type="checkbox"/> Out of State <input type="checkbox"/> In State <input type="checkbox"/> Border Hospital / Provider <input type="checkbox"/> Higher Level of Service than Public Transportation		
1 Member Name:	2 Medicaid ID Number:	
3 Date of Birth (MM/DD/YYYY):	Age:	Valid Phone Number:
Pick Up Address:		Drop Off Address:
Trip Date:	Trip Time (if known):	Trip Detail: <input type="checkbox"/> One Way <input type="checkbox"/> Round Trip
4 Transportation Needs (Please check ALL that apply): <input type="checkbox"/> Patient CANNOT use public transportation due to a medical condition <input type="checkbox"/> Patient is medically UNABLE to walk 4 blocks <input type="checkbox"/> Patient is medically UNABLE to be driven by friend / family <input type="checkbox"/> Patient is medically ABLE to use public transportation <input type="checkbox"/> Patient requires a Wheelchair Vehicle <input type="checkbox"/> Patient requires a Stretcher Vehicle <input type="checkbox"/> Patient requires a Sedan (livery) Vehicle <input type="checkbox"/> Patient needs companion for teaching / participation in medical care <input type="checkbox"/> No multi-loading / immunosuppressed <input type="checkbox"/> Other multi-loading restrictions: _____		Eligibility / Authorization Information: Medicaid Covered Service Medically Necessary / Appropriate Notification made to: (Name of ASO): _____ The Service the Patient Requires Is Not Available DSS Approval Required Patient Referred to Closest Available Provider
		Additional Information:

For a **Closest Provider Verification Override** — please fill out: **Name, MID, Date of Birth,** and on page 2 please fill out **section 5.**

Section 5, **The Receiving Facility Section** includes the verification of the facility the member is going to that is beyond the contractual mileage and please indicate the medical necessity for the appointment.

5 RECEIVING PROVIDER OR FACILITY INFORMATION			
Facility Name:		Physician Name:	
Facility Address:		City:	Date:
Physician or Facility Phone Number:		State:	Zip Code
Reason why authorization to transport member to specified provider is being requested (check ALL that apply):		Appointment Reason:	
<input type="checkbox"/> Closest CMAP (Medicaid) Provider <input type="checkbox"/> Visit is Follow-Up After Surgery <input type="checkbox"/> Patient has established a Relationship with Provider (Please provide the type of Provider)		Diagnosis Codes:	
<input type="checkbox"/> Service Patient Requires is Not Available In Area <input type="checkbox"/> DSS Approved this Care <input type="checkbox"/> Provider is More Than 15 Miles from Member's Home Address		Anticipated Period of Incapacity from Today's Date: <input type="checkbox"/> 60 Days <input type="checkbox"/> 90 Days <input type="checkbox"/> 180 Days	
		Additional Information (Include Height/Weight for WC/BLS/ALS transport):	

For a **Companion Request Override** — Please fill out: **1. Name**, **2. MID**, **3. Date of Birth**, and **4.** on page 1, please indicate in the **“Additional Information”** section. Please state that the member will require a companion and reason why they cannot travel alone.

PATIENT INFORMATION																							
Please check the below boxes that apply to the requested transport type:																							
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3 Date of Birth (MM/DD/YYYY):	Age:	Valid Phone Number:																					
Pick Up Address:		Drop Off Address:																					
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		4 Additional Information:																					

For all **Out of State Transportation Needs** — or any situation that require DSS approval prior to transport, as well as for CHN post discharge appointments, the entire form (both pages) needs to be filled out for faster and accurate processing.

