

Mileage Reimbursement Guidelines



Friends or family of HUSKY Health members who drive a member to a Medicaid-covered behavioral health, medical, or dental appointment may be eligible for mileage reimbursement. HUSKY Health members who drive themselves to an appointment may also be eligible for mileage reimbursement.

- To be reimbursed for a trip, transportation for the member needs to be scheduled at least 2 business days before the member's healthcare appointment. Urgent appointments – for chemotherapy, dialysis, surgery, etc. – can be booked at any time. To request a trip, call Veyo at 855-478-7350.
- The driver must be registered with HUSKY Health / Veyo. To register as a driver, please submit the **Driver Registration Form** before requesting reimbursement at <https://ct.ridewithveyo.com/driver-registration-form/>. If you do not have access to the internet, please call 855-478-7350 and a form can be mailed to you.
- The healthcare provider must sign the form for each date the member was driven to their appointment with that provider. Trips without a signature will not be paid. Additionally, each trip will be confirmed with the healthcare provider before payment is made.
- The **Mileage Reimbursement Form** can be used for up to five (5) healthcare appointments from the member's home address to a single medical facility location. This form can be found at <https://ct.ridewithveyo.com/mileage-reimbursement-form/>.
- The **Mileage Reimbursement Form** needs to be filled out and received by Veyo within 30 days of the first medical appointment listed on the form. Don't forget to attach parking and toll receipts. Completed forms can be:
 - Emailed to ctmileage@veyo.com
 - Faxed to 860-218-2948
 - Mailed to Veyo, Attn: Mileage Reimbursement, PO Box 1070, Windsor, CT 06095.
- The mileage reimbursement rate for all trips is \$0.54 cents per mile.
- Approved trips will be paid out within 4-6 weeks for electronic and physical payments via check. Physical checks are mailed out on the last day of each month.
- Veyo is committed to detecting and preventing fraud, waste, and abuse. In furtherance of this commitment, Veyo maintains an active compliance program that identifies, monitors, and manages fraud, waste, and abuse through its policies and procedures, and enforcement of federal/state laws. All HUSKY Health members must abide by Veyo's compliance policies and in accordance with federal/state laws, including but not limited to the Federal False Claims Act, 31 U.S.C. §§ 3729, et seq., Connecticut False Claims Act, C.G.S. §§ 4-274 et seq., civil and criminal penalties. All HUSKY Health members must declare under penalty of perjury that their mileage reimbursement request is true and correct providing false information or intentionally failing to disclose information, may be subject to prosecution, criminal, civil, or both.